

Local Participatory Government Survey 2015

Comments

Extracted from the Black Sash MAVC programme, cycle 2

Community partner:

Site: Local Government Public Participation

Number of participants: 300

Q: What type of meeting was it? (other)

Number of responses: 0

Q: What changes would you most like to see in the way municipality engages with citizens in this municipality?

Number of responses: 300

1. No loudhaling for meetings on day of meetings. 2. Ward counselors should have regular ward meetings. 3. Monthly reports on what's happening in municipality.
They must give jobs to people of Nxuba. They must call meetings. They must remove all counselors.
More meetings Respond to the petition. Jobcreation
Ward counselors to call regular meetings. Notify people about loadshedding in time. Jobcreation.
They should communicate to people in their own language. Notification of meetings atleast 3 days prior. They should give written notices even if on notice board's.
More public meetings. They need to listen to the views of the people.
Consultation with community. Regular feedback to the people.
Increase public participation. Listen to the views of the people. Develop the youth of Nxuba.
More public meetings. Development of youth. Build FET college's
Regular meetings.

Upgrading of sportsfields.
Upgrading of electrical system.
All counselors should step down.
Nxuba municipality should be put under administration.
Ward committees should have authority to call ward meetings.
Ward counselors should have regular report back meetings
Consultation.
Clear plans.
Adherence to Batho pele principles
Proper planning.
Sustainable plans.
Upgrading of supply chain policy.
Co operation with public.
Counselors should know their role as decisions makers and not hide behind officials.
Counselors should inform people in time about changes like demarcation.
Community should be workshop about annual report.
Counselors and top management should step down.
It is clear they are running the municipality into the ground.
Employment should be given to skilled people
A new CFO should be appointed.
Finance department should be 're structured.
Top management and counselors should change.
Disciplinary actions should be taken on top management for abusing municipal vehicles.
Mayor and counselors should resign.
We should have by elections.
Counselors must put people first.
They must listen to the needs of the people.
The services has too high rates.
No projects for unemployed.
No jobs for people.
No consultation.
No consultation.
No report back.
Just read through IDP no discussion.
They don't involve the people.
Too much electrical theft.
No jobs for people.
Municipality has poor performance.
No financial back bone.
Will never be able to sustain Nxuba.
There is no use in talking or suggestions any changes they do as they are pleased.
They should involve community in plans.
Jobcreation.
Adress people in own language.
They should put local entrepreneurs on data base.

Bring back SEDA to assist people. Have clear plans for economic development.
They don't listen to the people. They don't respond to complaints. They did not respond to issues of marching.
Nxuba has too many traffic officers. Corruption should be worked out. Jobcreation.
Lack of communication, consultation and report back. Counselors not equipped for task. No development.
They must call meetings. They only know people when it's time to vote. Down with counselors.
No communication on plans. No mandate from the people. No consultation
Mayor and counselors should step down. They have no mandate from the people. Reply to petition demands.
We need the diaspora to listen to the people. Counselors and mayor should resign. No development in Nxuba.
No development, No consultation. No jobcreation.
No services to the people.
It seems that Nxuba has no active counselors. We need respond to petition. One life lost is one too many.
Counselors has no mandate from the people. They don't listen to community. No consultation.
The municipality can never assist with any Programs. No HIV Aids help desk. Poor attendance to health related issues.
All counselors should resign. Act on demands on petition.
Mayor and counselors should resign. No development in Nxuba. No services by municipality.
Power to the people. No discussion counselors should resign.
No communication.

Take decision on own with no mandate.
We want the council to listen n respond to our demands. All counselors to resign. We need to audit employment procedures.
No more MIG tenders , tenders should be open. We need respond to our demands. We will not rest till we get justice for the innocent young Life we lost.
Chiefwhipp must resign. Mayor should respond to demands. We don't want to be part of Nkonkebe
Counselors must respond to our demands. Equal job opportunities.
All counselors should step down. Respond to our demands. Top management should be suspended.
They don't listen to our demands. No consultation. No jobs. No projects.
Municipality are stagnant. Ignorance of counselors. They don't respond to demands. They are abusing their powers.
Municipality does not attend when invited by other government departments. The municipality is an embarrassment because counselors don't know what to do. No development in Nxuba.
They don't communicate with us. Don't respond to complaints. No accountability.
They don't respond to demands. No consultation. We don't want to be part of Nkonkobe.
The officials don't adhere to the system's in place to secure clean audit. Nepotism,bribery very high. Officials has more power than politicians.
Don't assist community. They don't maintain roads and public entities.
No consultation. Communication in Xhosa. Call meetings during working hours 10 minutes before.
Poor communication. Call meetings short notice. No information or documentation about meeting in advance.
No communication. Have top down communication approach.

<p>Short notice to meetings.</p> <p>No report back to community.</p> <p>No platform to voice grievances.</p>
<p>Regular report backs to community.</p> <p>They should listen to concerns of people and try to solve them.</p> <p>People should be informed about changes in time to respond.</p>
<p>Listen to community problems. Address these problems. Frequent reports.</p>
<p>Regular meetings and reports.</p> <p>Jobcreation.</p> <p>Youth development.</p>
<p>Better consultation.</p> <p>Youth development.</p> <p>Regular meetings.</p>
<p>Follow the Batho Pele principles.</p> <p>Involve public to participate in programs.</p> <p>Plan ahead.</p> <p>Maintain roads and stormwater drainage.</p>
<p>Speak Xhosa only at meetings.</p> <p>Short notice on meetings.</p> <p>No youth development.</p>
<p>Counselors don't listen to community.</p> <p>No jobs.</p> <p>Hire people from outside.</p>
<p>No houses for people.</p> <p>Foreigners make spaza shops of houses.</p> <p>No jobs</p>
<p>Most meetings get called in Lingelethu no transport provided:-)</p> <p>Meetings in Xhosa.</p>
<p>They don't develop sportsfields, no meeting place.</p> <p>They don't listen to demands of people.</p>
<p>No interaction with community.</p> <p>Counselors seems incompetent.</p> <p>No reprocutions for officials when doing something wrong.</p> <p>No meetings with community.</p>
<p>No reports.</p> <p>Short notice for meetings.</p> <p>No youth development or programs.</p>
<p>No meetings.</p> <p>We don't know budget plans for Nxuba.</p> <p>No learnership for post matriculants.</p> <p>No youth programs.</p>
<p>The rent for community halls too high.</p> <p>No youth programs.</p> <p>No assistance for youth done with matric.</p>
<p>No opportunities.</p>

No development. No meetings.
Invite members of public to council meetings. Research discussion points beforehand. Proper planning.
Should create platform to discuss burning issues. Listen to people's demands. Respond to complaints. Suspend officials involve in fraud.
Regular feedback. Transparency. Accountability. Accessibility.
Feedback to the people. Get mandate from the people. Adress issues of priority. Consider needs of the people.
Jobcreation. Accountability Regular reports
Make sure people understand literature. Give handouts on invitations Inform people in time
Involve public in matters concerning them Regular service delivery Proper planning
Involve relevant stakeholders. Actions against perpetrators Regular communication
Change language policy for public meetings. Create opportunity. Get involved in fighting crime. Get involve in HIV Aids programs
Poor service delivery Explanation to people Source for outside investors
No business opportunities. No communication. No transparency Listen to the people
No development results to poor business opportunities. Old infrastructure Expensive rentals
Mayor and counselors have no vision. Lack of political leadership

No development
Why is SEDA offices not operational
Lack of political leadership. Change mayor and counselors Development local people Invest in local upliftment
None performance of counselors. No report No new initiatives No future plans
None compliance with issues in AG report, supply chain policies, EEA,
Lack of leadership skills No accountability Not competent Not Political aligned
Not listening to demands No transparency No report
Incompetent mayor and counselors. No meetings No accountability Not transparency
No programs for disabled persons No job opportunities for them No provision for wheelchair at clinics entrance
Maintenance on roads Consultation
Have regular meetings. Consultation Respond to petition
Listen to people's views Jobcreation Maintenance of roads
Consultation Regular feedback Change management
Regular meetings Consultation
No vision. No business
No development in our town. No vision for business.
Communication is not on good level.
Better communication, Represent the people.

They must change the way of feedback. Advert of meetings.
Vote Must come. So that counselors could be changed.
Roads in townships is in bad conditions.
Officials are decision-makers. Counselors uneducated.
There must be a change because those in leading most present employed are not empowered and are sleeping in their minds. No youth facilities therefore crime increase.
We think of not paying our rates until there is a difference. Which ever meetings you attend its all the same.
Better communication, Represent the people.
Poor communication. Lack of information.
No communication. Take decisions on behalf of the people. Employment issues not clear. Service delivery very poor.
Own decisions. Poor service delivery. Speed up service delivery.
Following idp budget. See service delivery.
Employment
Jobcreation
Jobcreation
No public meetings. Short notice of meetings.
Giving people information of what is happening inside council. Consult with stakeholders any changes in our municipality. Every body must share information.
Engage ward committees in their decisions. Make proper consultation with committees. Share information with other stakeholders.
No service delivery. No accountability. No transparency. Counselors cannot perform their duties.
Implementation and decisions. Employment Speed service delivery
Following the IDP and budget. See service delivery
Employment

Jobcreation
Jobcreation
Public meetings. Call meetings at least two days before not same day and announced 2 hours before meeting starts
No information No consultation
Engage ward committees in decisions. Make proper consultation with committees. Share information with other stakeholders.
No service delivery. No accountability. No transparency. Counselors cannot perform their duties.
Our municipality is non functional . They employed unskilled CFO n pay for her studies.
No communication with community. IDP don't have sufficient public participation. No interaction with poorest of the poor. Counselors don't have mandate.
No report to public. Poor communication Poor service delivery
All counselors and municipal manager should be removed. No communication. No consultation.
They don't listen to inputs from the public. Their expectations to be on database is unrealistic. No consultation
No consultation. No communication
No communication No ward meetings. No reports
No opportunities No reports. No services
Tenders get given to certain people. No communication
No political direction. No reports No meetings
Poor communication None compliance Don't listen to inputs of public

<p>All counselors should resign.</p> <p>They are a embarrassment to party</p> <p>No meetings</p>
<p>Attendance of public very poor</p> <p>Don't takes notice of public</p> <p>Don't listen to view of public</p>
<p>No reports</p> <p>Political inefficiency</p> <p>No meetings No mandate</p>
<p>No reports</p> <p>Don't listen to people</p> <p>Public don't understand budget</p>
<p>No consultation</p> <p>Public don't understand budget</p>
<p>No meetings.</p> <p>No consultation</p>
<p>Mayor makes meetings boring cause she just read.</p> <p>Most of the things we don't understand</p>
<p>Public must use their rights to attend meetings and make their voices count.</p> <p>They should talk up for themselves</p>
<p>They don't represent the best interest of people.</p> <p>No report</p> <p>No consultation</p>
<p>No proper consultation</p> <p>No jobcreation</p> <p>No planning</p>
<p>No communication</p> <p>No development</p>
<p>No consultation</p> <p>No transparency</p> <p>No reports</p>
<p>No development.</p> <p>Lot of corruption.</p> <p>Investigate traffic department.</p>
<p>No guidance to people</p> <p>Political head should resign</p> <p>All counselors should resign.</p>
<p>All counselors must resign</p> <p>Draw up corrective actions for mistakes.</p> <p>Rebuilt municipality</p>
<p>No consultation</p> <p>No meetings</p> <p>All counselors must resign</p>
<p>Counselors have no mandate</p> <p>No meetings.</p>

No jobs high crime rate
No development No jobcreation No meetings
Regular report back meetings. Regular interaction with community. Implementation of financial policies.
Poor communication. Should have zero tolerance for corruption. Investigate and suspend corrupt officials.
Redress the mistake of the past. Ensure skilled people get employment. Adherence to the employment equity act
Regular report back. Involve people in decisions Build more houses
Consultation Communication Transparency Jobcreation
Citizen participation Adherence to financial policies Communication Consultation
Municipality is run by officials Incompetent counselors They take uninformed decisions that is not in the best interest of the public
Counselors must resign. No reports No meetings No consultation No jobs
No jobs or tenders for local people Corruption is high Mayor and counselors are uninformed
Adherence to employment equity act includes other nationalities Upgrading of sportsfields Projects for sport people Donations for sport club
All counselors must resign. Upgrading of sportsfields Jobcreation
No communication No consultation Implementation of equity act
Build satellite FET college's,

Learnership and internships for youth
They don't listen to view of people. They don't Address queries. They don't communicate well
Section 55 managers should be well skilled. They should change the audit committee. They should sharpen financial department
Service delivery betterment. Improve infrastructure
Infrastructure upgrading. Electrical plants upgrading Sportsfields upgrading
They are very arrogant think they don't need the community. The wife's of officials is getting the catering tenders.
Jobcreation. Transparency on employment Consultation
Infrastructure bad. Roads bad after rain
All counselors must go. Business opportunities for all
No straight electrical connections. Bad infrastructure. No jobcreation
Development for youth. Dilapidated houses nest for crime Crime rate high
Jobcreation. Consultation Transparency
Jobcreation. Upgrading of sportsfields Learnerships and internships
Ward committees should have authority to call meetings without the ward counselors if they are not calling meetings. Counselors should be compelled to do monthly reports.
Integrated approach in problem solving. Upgrading of stormwater drainage.
Upgrading of infrastructure. Employment for local people.
Should have hiv desk. Should help uneducated people with information desk. Should upgrade indigenous list
Jobcreation. Sport facilities.

Integration
Better service delivery..
Consultation of people
Upgrading of sportsfields.
Repairing of vandalised houses.
No political direction.
Counselors are an embarrassment for public.
They don't have people's mandate
Mayor and counselors should resign.
No need for interaction they don't listen
They go through IDP meetings to have attendance register to proof the meeting was held, that is their only concern.
They don't listen to people's views
No jobcreation.
Poor service delivery.
No meetings
No jobcreation.
No projects.
No political direction.
All counselors must resign.
Poor service delivery
No jobcreation
No feedback to community
Take own decisions.
Don't have mandate of people
All counselors must resign.
Officials make decisions.
Mayor don't know her functions and powers.
Upgrading of sportsfields.
No sport council to represent this sector.
Should have budget for sport programs.
No interaction with council.
No reports.
No meetings.
Officials run municipality
Upgrading of sportsfields.
Lack of financial control.
Implementation of employment equity act policies
No meetings.
No reports.
No mandate.
All. Counselors should resign
To be included when taking decisions.
Reports from ward don't reach council
Regular feedback.

Take decisions of ward to council.
Involve ward committees in the major decisions. Reports regular. Adress issues of concern
Regular reports. The more responsibility the more the stipend should increase.
To be included in decisions. Attendances to issues. Reaction time to solve problems should be quicker
Poor service delivery. No reports. No jobcreation
Poor services. No jobcreation.
One sided decision. Question functionality of counselors. All counselors should resign
All counselors should resign. They should implement financial control and system. Adherence to MFM
No feedback. No meetings. Non compliance to financial expenditures
No meetings. No reports. No business area in Adelaide. Infrastructure very bad
Upgrading of taxi rank. Tenders should be given priority to local contractors. We sub contract under bigger contractors, do the work and get exploited. No protection from council against outside contractors.
Roads are very bad. Certain people get tenders. Catering for wives of officials.
Allocate business sites. Rezoning of residential areas to business. No opportunities
No reports. No jobcreation. Employ outside people All counselors should resign.
No feedback. No job opportunities. No political direction No maintenance of public entities.

Resignation of Mayor and counselors. No reports. No meetings. Poor infrastructure.
Our input in IDP not consider. Poor service delivery. All counselors should resign.
No regular feedback. No job opportunities. No learnerships for our children
All proportional representatives counselors and ward counselors should resign. Poor service delivery. Lack of interaction with public
Upgrading of sportsfields. Hiv and Aids desk. Poor service delivery.
No feedback. Incompetent electrical staff. Making a lot of straight connections. A lot of people don't pay for electricity
Incompetent financial staff. Accounts incorrect. Review billing system
Upgrading of sportsfields. Upgrading of streetlights Upgrading of water dam
Vandalised houses nest for crime. Should be involve in crime prevention. Develop by laws for rezoning of rdp houses into businesses
Upgrading of streetlights. Counselors don't listen to needs of people
Vandalised houses nest for crime. Houses spaza shops people don't have houses
Upgrading of stormwater drainage. Repairing of roads. Investigate corruption. Stay clear from bribery
No jobcreation. Insufficient reports. Incompetent counselors
No official dumping sites. Regular refuse removal
No jobcreation No health inspector. Non compliance for buildings

All counselors should resign. No jobcreation. Build more houses
All counselors must resign
Better service delivery. Jobcreation
Upgrading of electrical plants. Building of more houses. FET college's for youth
Business opportunities for all Implementation of equity act Better services
Jobcreation. Regular reports. Upgrading of roads. New audit committee
Building of taxi rank in town. Development. Business opportunities
Business opportunities. Tenders should be open for all Fight corruption
Capacity building for community. Proper service's
Repairing of roads. Business opportunities. Better services
All counselors must resign. Don't have mandate of people
Better service delivery. Includes public in major decisions like demarcation. We don't want to be part of Nkonkobe
Demarcation was done with out public consultation. Counselors have no mandate. Corruption should be investigated and acted upon
Employ skilled people in strategic positions. All counselors must resign
Upgrading of roads. FET college's Internships and leadership
Regular reports. Listen to listen to public
Upgrading of electricity. Open business premise.
Better service delivery.

Municipality should be involve in crime prevention
Better governance.
Officials in charge
Better services.
Involvement of counselors in health sector.
Upgrading of clinics.
Availability of chronic medication at clinics
Improve service delivery
FET college's
Learnership
All counselors to resign
Change in communication strategy.
Public involvement.
Redress mistakes of the past
Jobcreation
All counselors must resign.
Upgrading of electricity.
Upgrading of stormwater.
Sound financial system should be implemented
Tenders should be open for everybody.
Skilled people should be employed.
Stop MIG projects.
Redress mistakes of the past.
Get political direction.
Mayor needs mentoring
Clean public entities.
Lower rentals
Youths development.
Incompetent counselors.
Officials takes decisions
Includes people in decision making process.
All counselors must resign
Clean the town.
Rezoning of residential property into business.
By laws develop for foreigners that makes spaza shops
All counselors must resign
They don't change so can't negotiate with them.
Nepotism.
Not transparent
Don't involve public in programs.
No income for municipality.
Don't have financial muscle
Employ skilled people.
All counselors must resign
Clean audit that they promised.

Zero tolerance to corruption
No negotiations with counselors. All should resign.
Extend graveyard for WARD 2
Clean audit. Better management.
Clean the clinics and halls
Mentoring and support to CBO,s. Financial assistance to projects
All counselors must resign. Upgrading of infrastructure
Jobcreation. Transparency
All counselors must resign
Upgrading of financial control. Asset management. Fleet management. Risk identification
Municipality has no financial management. Skilled people should get employed.
Rezoning of land to build churches. Should invite spiritual leaders to open meetings. Celebrate religious holidays Budget for these events
Big communication breakdown with public. No jobcreation. Weak unions for workers
Better service. Interaction with white community
Better services
Good service delivery. Monthly reports. No amalgamation with Nkonkobe
No amalgamation. Transparency. Cheaper services for poor whites
They must pay Eskom debts. Inform authorities that they have closed the primary bank account.
All counselors must resign. Mr Dlomo from cooperative services should be chase away because he doesn't have the qualifications for the job. The infrastructure manager is coming straight from jail into a post
Suspend people who fraudulently got employment. Investigate corruption
Transparency.

No amalgamation. Better service delivery.
Respond to our demands. Stop wasting public funds on unnecessary court cases.
Respond to our demands. All counselors and mayor should resign.
Counselors to take control. Municipal manager is taking decisions. Transparency.
Better service delivery. Stop unnecessary court cases.
There is nothing they can do to improve. The municipality is non functional.
No amalgamation. Transparency. Better financial management.
Transparency. Better services. Adherence to MFMA.

Q: What is the name of the area where you live?

Number of responses: 275

Ward 1	60
Ward 2	84
Ward 3	66
Ward 4	85
Nxuba	5